



Guarantee

WARRANTY/REPAIR

Your Kappa watch is warranted by Kappa* for a period of one (1) year from the original date of purchase under the terms and conditions of this warranty. The Kappa warranty covers materials and manufacturing defects. A copy of the receipt and/or your completed warranty card is required for proof of purchase.

During the warranty period the watch movement, hands and dial are the only components covered under this warranty. A covered component will be repaired or the watch will be replaced free of repair charges, if it proves to be defective in material or workmanship under normal use.

In case of replacement, Kappa guarantees that you will receive the same model watch. The warranty for the replacement watch ends one (1) year from the date the replacement watch is received.

This Warranty Does Not Cover:

- Any defects in materials and workmanship of battery, case, crystal, strap or bracelet.
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear.
- Water damage unless marked water-resistant.

This warranty is void if the watch has been damaged by accident, negligence of persons other than authorized Kappa sales or services agents, unauthorized service, or other factors not due to defects in materials or workmanship.

The foregoing warranties and remedies are exclusive and in lieu of all other warranties, terms or conditions, express, implied or statutory, as to any matter whatsoever, including, without limitation, warranties of merchantability, fitness for a particular purpose, accuracy, satisfactory quality, title, and non-infringement, all of which are expressly disclaimed by Kappa. Kappa shall not be liable for incidental, consequential, indirect, special or punitive damages or liabilities of any kind arising out of or in connection with the sale or use of this product, whether based in contract, tort (including negligence), strict product liability or any other theory, even if Kappa has been advised of the possibility of such damages and even if any limited remedy specified herein

is deemed to have failed of its essential purpose. Kappa's entire liability shall be limited to replacement or repair of the purchase price paid, at Kappa's sole option.

Some countries, states, or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages so the above limitations and exclusions may be limited in their application to you. When implied warranties may not be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights; you may have other rights that may vary depending on local law. Your statutory rights are not affected.

Requesting Warranty and Other Watch Repair

Should you require work under warranty, please send in your watch, a copy of your sales receipt and the warranty card and a description of the problem to an authorized watch service center (contact us for list of addresses).

For service work that is not covered under this warranty, an authorized service center may perform the services you request for a charge dependent on watch style and type of work requested. These charges are subject to change. Such charges will be notified and agreed by you prior to performing the services.

Do not send original packaging, as it will not be returned. Kappa highly recommends you insure your parcel and adequately protect the watch during shipment. Kappa is not responsible for product lost or damaged during shipment.

For repairs of your Kappa watch we recommend that you contact an authorized Kappa dealer or an authorized watch service center). Please allow 4 to 6 weeks for your repair.

If you have any questions, please email: info@kappawatches.com.

*833 Allison Bonnett Memorial Dr., Suite 121-32, Hueytown, AL 35023 USA

Shipping:

All watches includes free shipping. All orders will ship within 24 hours of your order being placed via USPS Priority Mail. Please allow 2-5 business days to receive item.

Sales Tax:

All items shipped within the state of Alabama ONLY will be charged 9% sales tax. Sales tax is NOT applicable on orders shipped anywhere outside of Alabama.

Return Policy:

All watches purchased from Kappa, come with a 10-day return policy. The 10 days (business days) starts when you receive the watch. If there is a problem with a watch, notify us within

the 10 days. If you have any concerns about the functions of the watch, this should also be taken care of in the 10-day period. We cannot issue a refund if your watch shows any signs of being worn: links removed, etc. All packaging and manuals included with the returned product must be received in the same new condition as originally sent to the customer. We do not sell used items and will not accept any watch with any indication that shows use by the consumer. If you plan on returning the watch, you must send the watch back to us within 10 days of agreement to do so and in the condition it was received. Shipping charges are not refundable. Please include a copy of your invoice when returning the watch. Once products are shipped you may not cancel an order. If you have any questions or concerns, do not hesitate to call us. We want to work with you to resolve any problems in an agreeable way.

Any information, prices, or policies are subject to change without notice. We can not be held responsible for any typographical errors or inaccuracies on this website. We do, however, apologize for any mistakes. We reserve the right to limit certain quantities or to refuse or cancel orders at any time.